

EVA Air named 3rd best international airline in 2021



Taipei, Sept. 17 (CNA) EVA Airways, one of the leading international carriers in Taiwan, was named the 3rd best airline in the world in 2021, according to the New York-based Travel + Leisure magazine.

EVA Air rose one notch from a year earlier to take the No. 3 spot, its best performance since the carrier first broke into the top 10 in 2010.

The magazine evaluated airlines based on several factors, including in-flight service, comfortable cabins, reliable operations, and food, for this year's World's Best Awards survey in which voting was conducted from Jan. 11 through May 10, 2021, as destinations around the world eased their COVID-19 restrictions.

Travel + Leisure said in a statement released earlier this month that EVA Air specializes in long-haul trips to Asia from several destinations in the United States.

"This is one of the best airlines I've ever traveled with," one fan of EVA Air was quoted by the magazine as saying.

"Excellent service and food," another passenger was cited as saying. "I can't wait to fly them again," a third EVA Air

enthusiast said in the statement.

In response to this year's rankings, EVA Air said that despite the pandemic, the carrier still won recognition for its services by passengers worldwide.

EVA Air President Sun Chia-ming (孫啟明) said the carrier's determination to provide the best quality service possible remains unchanged, though fears over the spread of COVID-19 has prompted the airline to streamline its services.

Sun said EVA Air has been keen to use a wide range of technologies to provide its passengers with convenient contactless services to meet their needs amid COVID-19.

In August, EVA Air and its Taiwanese counterpart China Airlines announced they will soon begin using an international digital health verification app – the IATA Travel Pass – on a trial basis on selected routes, as part of their COVID-19 prevention measures.

In the 2021 rankings, Singapore Airlines took the top spot, with the magazine describing it as “the king of the World's Best Awards”, saying the carrier is an unprecedented 26-time winner in Travel + Leisure's annual rankings.

Qatar Airways came second ahead of EVA Air, Emirates, La Compagnie, Turkish Airlines, Japan Airlines, Virgin Atlantic, Korean Air and Air New Zealand, according to Travel + Leisure.

In addition to the best airlines rankings, the magazine also lists the best hotels, best cruise lines and airports.

(Wang Shu-fen and Frances Huang)Enditem/AW