Austrian among the Top 10 most punctual Airlines in Europe again



- *Study: 79 percent of all arrivals in 2019 were on time*
- *10th place among the most punctual airlines in Europe*
- *Measures taken to improve punctuality are effective*

In 2019, Austrian Airlines was once again among the most punctual airlines in Europe. This is confirmed by a recently published study by the travel data and analytics expert Cirium. 79 percent of all arrivals were on time. That means 10th place in the ranking (see table). “I am pleased, that we are among the most punctual airlines in Europe again. However, there is still room for improvement”, says Austrian Airlines CEO Alexis von Hoensbroech. “Punctuality is as important to us as the red-white-red on our planes.”

The most punctual airlines in Europe in 2019

	Airline	Punctuality
1	Aeroflot	86.82%
2	Iberia	84.24%
3	S7 Airlines	84.11%
4	Alitalia	82.19%
5	Eurowings	81.23%
6	Air France	81.19%
7	Air Europa	81.17%
8	SAS	79.34%
9	KLM	79.25%
10	Austrian	79.02%

Source: Cirium On-Time Performance Review 2019 // Graphic: Austrian Airlines

In 2018, punctuality was still down on the previous year. The deterioration was mainly due to known problems in European aviation: Congested airports and air traffic controls, increased weather caprices and the resulting rotational delays – in other words, when an aircraft is not available in time for the next flight due to a prior delay. Bottlenecks at some European air traffic controls in particular prevented higher punctuality in 2019 as well.

To increase punctuality, various measures were taken already. Two reserve aircraft were available in the summer of 2019. In addition, Austrian Airlines and Vienna Airport developed various improvements for more punctuality in the “ChronOS@VIE” project. These include automated bus boarding, which enables passengers to get from gate to aircraft more quickly. For certain arriving flights from the Schengen area, there has been a further exit option for passengers via an additional

staircase at the rear door of the aircraft since July. In this way, an aircraft can be made operational again more quickly – which also resulted in noticeable improvements.