

# airBaltic Reaches Best Punctuality Globally



**Riga.** The Latvian airline *airBaltic* has been ranked No 1 globally in punctuality in 2017 by OAG analysts, who tracked the performance of a total of over 50 million flight records. *airBaltic* has been on the top of the global on-time performance ranking for the past four consecutive years.

Martin Gauss, Chief Executive Officer of *airBaltic*: “Our customers can rely on a punctual service. In 2017, *airBaltic* had one of the busiest years ever, significantly increasing the number of flights performed and carrying record high volumes of passengers. We are proud that we still managed to reach our punctuality targets and offer more punctual service to our passengers than other carriers.”

According to OAG, *airBaltic* achieved a punctuality rating of 90.01% for flights linking the Baltics to its network spanning Europe, Scandinavia, CIS and the Middle East. It means that more than 90 out of 100 *airBaltic* flights arrived on time in 2017. Besides *airBaltic*, there are only two other European airlines ranked in the global Top 10.

John Grant, Senior Analyst at OAG, says: “OAG is delighted that *airBaltic* has once again been recognized as the most punctual airline in our yearly awards based upon over 57 million individual flights tracked through the course of 2017. To consistently achieve such a level of punctuality, especially when accepting a new modern aircraft such as the C series into the fleet reflects on both the professionalism and dedication of *airBaltic* team and provides customers with the levels of service expected from all airlines.”



*airBaltic* serves over 60 destinations from its home base in Riga, Latvia. From every one of these locations, *airBaltic* offers convenient connections via Riga to its network spanning Europe, Scandinavia, CIS and the Middle East. In addition, *airBaltic* also offers direct flights from Tallinn and Vilnius.

Full 2018 OAG Punctuality League report can be found here:

<http://bit.ly/2lMa94d>

### **About OAG**

OAG is the leading global provider of digital flight information and provides accurate, timely and actionable information and applications across the travel sector to the world's airlines, airports, government agencies, aircraft manufacturers, consultancies and travel related companies.

### ***airBaltic* in brief:**

***airBaltic*** (AIR BALTIC CORPORATION) is the world's most punctual airlines connecting the Baltic region with 60 destinations in Europe, the Middle East, and the CIS. *airBaltic* is a joint stock company that was established in 1995. Its primary shareholder is the Latvian state, which holds 80.05% of the stock, while Lars Thuesen holds around 20% through his fully-owned Aircraft Leasing 1 SIA. The *airBaltic* fleet consists of 30 aircraft – 7 *Bombardier* CS300, 11 Boeing 737 and 12 *Bombardier* Q400Next Gen. *airBaltic* has received numerous international awards for excellence, innovative services, and achievements in reshaping its business. In 2012, *airBaltic* was ranked by Airlinetrends among the Top 10 airlines globally for innovations. *airBaltic* achieved the best on-time performance globally for three years running in 2014, 2015 and 2017.