

LOT summed up a year of direct flights on Warsaw-Seoul Route : fastest growing long-haul connection



Warsaw, 19 October 2017 – Precisely one year after the launch of the connection, LOT summed up the first 12 months of its presence in South Korea. Until mid-October 2017, in total 67 thousand passengers benefitted from the direct

flights and the aircraft load factor was on average 83%. Such excellent performance proves the potential for the connection's expansion and the rise of the tourist and business traffic between Poland, the CEE region and South Korea.

"We were convinced right from the beginning that the launch of the connection to Seoul was going to be the bull's eye. It proved us right and it even turned out that the connection has been growing at a faster rate than expected. **The success of the flights on the Warsaw-Seoul route was much greater than we had anticipated,**" says Adrian Kubicki, Director of Corporate Communicatios. "As a new player on the Korean market we opened the winter season last year with three flights per week. Just six months later **the number of our flights went up to five per week and we have been working on launching daily flights to Seoul soon,**" adds Adrian Kubicki.

Opening direct flights always releases the potential in the tourism sector. Thanks to LOT's flights to Seoul, in the past year many Poles decided to visit South Korea even though they

had not intended to do that preliminary. **Between January and May 2017 the number of passengers travelling only from Poland to Korea rose by 42%** vis-a-vis a corresponding period last year. Same as Korean passengers who decided to fly by LOT and take an opportunity to visit and discover beautiful Polish regions and cities such as Warsaw, Kraków, Wrocław, Gdańsk and Poznań.

To passengers flying in from South Korea LOT offers convenient transfers via its Warsaw hub located in the central part of Europe as well as connecting flights to other European destinations. **The advantages of travelling via Warsaw to Europe include less than 60 minutes connecting time,** comfortable check-in desks and lounges as well as a broad range of flights to numerous destinations all over the world.

During the year of direct flights operated on the Warsaw-Seoul route the share of point-to-point traffic on that route was high and stable. Also the share of transfer passengers taking advantage of quick transfers via LOT hub at Warsaw Chopin Airport was important as regards overall traffic figures. In total until mid-October **the average load factor for LOT's aircraft operated on the Warsaw- Seoul route reached 83% per annum.**

*"As regards the structure of the passenger traffic on the Warsaw-Seoul route we have also observed **a significant rise of the share of passengers travelling on business trips** who found LOT Business Class and Premium Economy Class dedicated flights attractive. Economic data show that for the first time in years, 2017 marked a revival in trade relations between Poland and Korea which clearly demonstrates that the further growth of the direct connection is one of key factors fostering the development of economic and tourist relations between the two countries,"* says Adrian Kubicki.

LOT Cargo's performance in the past year was also reflected by these data. *"We have been working together with the largest*

*Korean technological concerns as regards exports and imports of goods between Korea, Poland and the CEE region, including **Samsung and LG, Samsung, Philips, General Motors, 3M, Hyundai.** Thanks to the direct flight we have become the largest exporter of certain products to South Korea, for example, **we have been shipping 20-30 tons of chokeberry to Korea on board of Dreamliners on a weekly basis,**"* recaps Adrian Kubicki.

The flights on the Warsaw-Seoul route are operated using the most modern aircraft in the world, Boeing 787 Dreamliners. There are three travel classes for passengers to choose from: business, premium economy and economy. Especially for passengers travelling on that route LOT introduced, among others, **a dedicated menu and beverages** while the on-board entertainment system with a broad selection of movies is available in the Korean language version. Furthermore, **there will always be a Korean-speaking crew member on board** the Warsaw-Seoul flights.

Several mid-haul flights in LOT's network will be operated by state-of-the-art narrow-body aircrafts available on the market, **Boeing 737 MAX 8s, to be soon delivered to LOT.** In the first quarter of 2018 **the Polish carrier will be also provided with new, larger Boeings 787-9** to be operated on long-haul flights, with the capacity of 294 seats.

The launch and expansion of the connection on the Warsaw-Seoul route is one of the elements of LOT's profitable growth strategy that the Polish carrier have been implementing since the beginning of 2016. During that time **LOT has launched the highest number of connections among all airlines in Europe,** including flights from Warsaw to, i.e., Los Angeles, Newark, Seoul, Tokyo and from Kraków to Chicago. In May 2018 LOT plans to launch direct flights from locations outside of Poland, that is, from Budapest to New York City and Chicago.

Tickets to Seoul are available through all sales channels including lot.com website, at LOT Contact Centre, LOT Travel

offices, and through the agents.

airBaltic Carries 500 000 Passengers on Bombardier CS300



Riga. The Latvian airline *airBaltic* has carried over 500 000 passengers on the brand new *CS300* aircraft and now every fourth passenger of *airBaltic* is flying *CS300*. In total *airBaltic* has flown to 40 destinations in the Baltics, Europe, Scandinavia, CIS and the Middle East with the *Bombardier CS300* aircraft.

Martin Sedlacky, Chief Operations Officer of *airBaltic*: “*CS300* is the most advanced jet aircraft in its class and is showing good operational results. Like all new aircraft, the implementation requires additional attention in terms of linking parts and systems of different manufacturers but our team together with *Bombardier* and other partners are doing excellent work so that our passengers could have the best flying experience.”

airBaltic currently has seven *CS300* aircraft operated on many popular routes. Thus far, *airBaltic* has completed more than 12 167 scheduled flights and flown over 4 560 block hours with the *Bombardier CS300*

aircraft.

By the end of 2019 *airBaltic* plans to have 20 *Bombardier CS300* aircraft in its fleet. By 2021, as an all-*Bombardier* operator, *airBaltic* will have one of the youngest jet fleets in Europe. With the next order, already being negotiated, eventually, *airBaltic* will increase the number of *Bombardier C Series* aircraft on its fleet to at least 34.

The new *Bombardier CS300* aircraft, with a total of 145 seats, offers excellent flying experience with such benefits for passengers as wider seats, larger windows, more hand luggage space in the cabin, improved lavatories and more. New aircraft is also much quieter – with four times smaller noise footprint. Moreover, at the moment, it is the greenest commercial aircraft in the world, as it is the first aircraft to have a transparent declaration of the life-cycle environmental impact, helping to reduce CO₂ and NO_x emissions by 20% and 50% respectively.

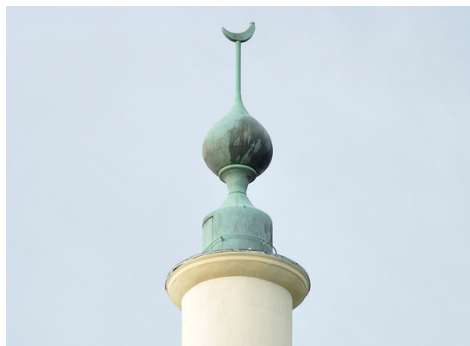
airBaltic operates direct flights from Riga to over 60 destinations. *airBaltic* offers convenient connections via Riga to its network spanning Europe, Scandinavia, the CIS and the Middle East. In addition, *airBaltic* also offers direct flights from Tallinn and Vilnius.

[Pas de salafisme radical à la Grande Mosquée](#)



Le ministre Jan Jambon, compétent pour la Régie des Bâtiments, a annoncé la résiliation de la concession de la Grande Mosquée de Bruxelles, suivant ainsi une recommandation de la commission parlementaire chargée d'enquêter sur les attentats terroristes de l'année dernière. « Un nouvel avenir va peut-être devoir être trouvé pour la Grande Mosquée », explique Jambon.

La mosquée est financée par des salafistes saoudiens. D'après la commission parlementaire, elle pourrait ainsi contribuer à propager le radicalisme violent. La commission propose de lutter contre l'ingérence et le financement étrangers. Une solution serait qu'une organisation reconnue – représentant plusieurs courants de l'islam – gère la mosquée.



Plus de droit de séjour pour l'imam

Le secrétaire d'État Theo Francken avait déjà retiré le droit de séjour de l'imam de la Grande Mosquée. Il avait reçu des signaux clairs indiquant que l'homme (également un salafiste) serait radicalisé. « L'imam représente un danger pour la société et la sécurité nationale », affirme Francken. « La lutte contre le salafisme reste une priorité pour le gouvernement. »

[Save the date of the European Conference on Natural Spas](#)



The flagship spa & wellness event of the year in Central Europe will be held on 16th November 2017 in the natural Thermal Spa Resort of Radenci, which is known for its springs of the natural mineral water, Radenska. The Conference is organised by the Slovenian Spas Association, which is also celebrating its 60th anniversary, and will bring together leading experts in the fields of Balneology, Hydrotherapy, Physical Rehabilitation, Spas and Wellness for the occasion. You can expect very vivid discussions on all current topics.

Save the date of the conference on key wellness, health and medical wellness trends and join us for the celebration of the 60th anniversary of the Slovenian Spa Association. The [European Conference on Natural Spas](#) takes place on 16th November in Terme Radenci. The Slovenian Spa Association has already received the confirmed participation of the presidents of FEMTEC (the World Federation of Hydrotherapy and Climatotherapy), ESPA (the European Spas Association), ISMH (the International Society of Medical Hydrology and Climatology), Wellness Hotels & Resorts, GWI (the Global Wellness Institute) and many more international experts. The conference will also be enriched by Slovenian experts and stakeholders in the wellness and spa industry. You can find the Preliminary Programme on the official website of the event [here](#).

The Slovenian Spas Association is also the initiator of the SPA-CE trade show where the most important providers of spa

and wellness services from European countries meet, exchange ideas and provide opportunities for new connections in the wider Central European Region. It will take place at Ptuj Thermal Spa from 17th to 19th November.

Slovenia's natural spas, which are the backbone of the country's tourism facilities, are developing medical, wellness and selfness programmes. Some of these health resort and spa centres are among the best in Europe, and are famed for their outstanding programmes of preventive care, treatment, rehabilitation or relaxation. The therapies and treatments in Slovenia's natural spas bring together a century of tradition and cutting-edge medical approaches.

[airberlin to cease operating as part of oneworld from 28 October](#)

airberlin will cease participating in the **oneworld**® alliance with effect from the close of business on 27 October 2017, following the filing by Air Berlin PLC & Co. Luftverkehrs KG's ("airberlin") for the opening of insolvency proceedings over its assets.



airberlin's affiliate NIKI – which joined **oneworld** alongside airberlin in March 2012 – will no longer fly as part of **oneworld** at the same time.

oneworld will continue to serve more than 1,000 airports in

almost 160 countries worldwide. The withdrawal of airberlin and NIKI from the alliance will mean a dozen destinations – half of them regional cities in Austria and Germany and the rest southern European holiday spots – leaving the alliance's global network.

airberlin **oneworld** will maintain a strong presence in airberlin's Germany and Austria home markets. Ten other **oneworld** member airlines serve a total of 13 destinations across the two countries, linking them with the alliance's global network. Throughout Europe, **oneworld** member airlines will continue to fly to more than 230 destinations in some 40 countries.

A number of **oneworld** member airlines are making a tier-status matching offer to members of airberlin's topbonus frequent flyer programme, enabling them to maintain their Emerald, Sapphire or Ruby status when flying with any **oneworld** member airline. For details, see individual member airline's frequent flyer websites, specifically

- [British Airways](#).
- [Finnair](#).
- [Iberia](#).
- [Royal Jordanian](#).

For further information on the current situation at airberlin, including advice to customers with bookings on flights it has cancelled, see airberlin.com



The following arrangements will apply in the withdrawal of airberlin and NIKI from **oneworld**:

<p>Frequent flyer programme redemption flights</p>	<p>airberlin closed its flights for new redemption bookings by members of its and partner airlines' frequent flyer programmes as it filed for insolvency two months ago. airberlin has confirmed that redemption flights already booked by members of other oneworld airlines' frequent flyer programmes for travel on airberlin on or before 27 October 2017 remain valid. If you have a redemption flight on airberlin booked for 28 October 2017 or later, or if the airberlin flight for which you hold a redemption booking is not operating, please contact your frequent flyer programme.</p> <p>airberlin topbonus cardholders have not been able to make redemption bookings for flights on any airlines since it filed for insolvency. Redemption flights made before then remain valid.</p>
<p>Earning frequent flyer rewards and tier status points</p>	<p>Most oneworld member airlines, other than airberlin, have indicated they will honour frequent flyer reward miles/points and tier status points earned for flights on airberlin by their frequent flyer programme members for a period, up to and including 27 October 2017. Refer to your frequent flyer programme for details.</p> <p>airberlin topbonus cardholders have not been able to earn frequent flyer tier status points or mileage rewards on any airline since its insolvency filing.</p>

<p>Lounge access</p>	<p>Emerald and Sapphire tier members of other oneworld airlines' frequent flyer programmes may continue to use airberlin lounges, in line with oneworld's existing arrangements, until the close of business in 27 October 2017. airberlin lounges will not be available as part of the oneworld offering thereafter. airberlin topbonus Platinum and Gold cardholders will be able to use the lounges of otheroneworld member airlines until the close of business on 27 October 2017, in line with oneworld's existing arrangements. They will not be able to use these other airlines' lounges as part of theoneworld offering thereafter.</p>
<p>Other frequent flyer benefits</p>	<p>Members of all other oneworld airlines' frequent flyer programmes will continue to receive all other oneworld frequent flyer services and benefits (additional baggage allowances, priority check-in, boarding, waitlisting, etc) when they fly on airberlin until the close of business on 27 October 2017. Likewise, members of airberlin topbonus will continue to receive all other oneworld frequent flyer services and benefits when they fly on the other oneworld airlines until the close of business on 27 October 2017, when these services and benefits will no longer apply to them.</p>

<p>oneworld fares and sales products (including Explorer, Circle, Visit fares, corporate agreements etc)</p>	<p>All sectors on airberlin and NIKI booked and ticketed as part of a oneworld fare or sales product for travel before the close of business on 27 October 2017 remain valid. For sectors on airberlin thereafter, or if a ticketed airberlin sector scheduled for before then has been cancelled, please contact the oneworld member airline that issued the ticket. airberlin and NIKI sectors will not be available as part of any oneworld fare or sales product from the close of business on 27 October 2017.</p>
<p>Sectors on airberlin ticketed by another oneworld member airline</p>	<p>If you have been ticketed by another oneworld member airline for sectors on airberlin scheduled for departure on 28 October 2017 or thereafter, or for sectors on airberlin that will not operate before then, please contact the airline that issued the ticket.</p>

About [oneworld](#)

oneworld is an alliance of some of the world's leading airlines, committed to providing the highest level of service and convenience to frequent international travellers. They include American Airlines, British Airways, Cathay Pacific, Finnair, Iberia, Japan Airlines, LATAM Airlines, Malaysia Airlines, Qantas, Qatar Airways, Royal Jordanian, S7 Airlines and SriLankan Airlines, and around 30 affiliates.

As part of **oneworld**, these airlines:

- Serve more than a thousand airports in 150 plus countries, with 14,000 daily departures.
- Carry some 550 million passengers a year on a combined fleet of 3,500 aircraft.

- Generate US\$ 130 billion annual revenues.

oneworld member airlines work together to deliver consistently a superior, seamless travel experience, with special privileges and rewards for frequent flyers, including earning and redeeming miles and points across the entire alliance network. Top tier cardholders (Emerald and Sapphire) enjoy access to more than 650 airport lounges and are offered extra baggage allowances. The most regular travellers (Emerald) can also use fast track security lanes at select airports.

oneworld is the “most highly prized alliance” as current holder of:

- FlightStats’ Airline Alliance On-Time Performance Service Award for 2016, for the fourth year running.
- Business Traveller’s 2017 Best Airline Alliance for the fifth year running.
- Global Traveler magazine’s 2016 GT Tested Reader Survey – for the seventh year in a row.
- Trazees’ Favorite Airline Alliance, for the second time.
- Business Traveler North America’s 2016 Best in Business Travel Awards, for the second consecutive year.
- World Travel Awards’ World’s Leading Airline Alliance 2016 for the 14th year running.
- Premier Traveler’s Best of Travel Awards – for the third year running.

Raffles Europejski Warsaw a Beloved Icon Is Restored to

Warsaw



Warsaw, October 19, 2017 – Early 2018, Raffles Europejski Warsaw will open its doors to welcome a new chapter in an extraordinary history which spans 160 years.

In the heart of the city, on the Royal Route, neighboring the cobbled streets of the Old Town with its own high-end retail space; 106 timelessly elegant suites will come alive mixing bespoke furniture, oak floors, a corner library and a carefully curated Polish art by Anda Rottenberg and Barbara Piwowarska.

Proudly Polish, from the original 19th century cornicing, now restored, to the 21st century mural by Jarosław Fliciński specially commissioned for the Long Bar. The rich blend of Polish heritage, skilled local craftsmen and contemporary art at Raffles Europejski Warsaw is a narrative of the nation's history.

Built by Enrico Marconi in 1857 it quickly became enshrined in history, its glamorous New Year's Eve ball parties, immortalized in the Polish 19th century classic, "The Doll" by Bolesław Prus. In the 1880's, Polish artists such as Józef Chełmoński and Stanisław Witkiewicz had their studios there and the hotel resonated with fin-de-siècle glamour; its patisserie a well-known haunt of writers and poets. In the 20th century it witnessed Poland regaining its independence, the centenary of which is marked next year, before the devastation of World War II and the decades of communism that followed.

Chris Cahill, CEO AccorHotels Luxury Brands says: *“We are delighted to be opening the iconic Raffles Europejski Warsaw, such a landmark in the city of Warsaw, to which we will bring the legendary Raffles service, known for its benchmark standard across the globe, as well as a series of gastronomic delights, stunning ballroom and conference facilities, and a beautiful spa. The Raffles Europejski Warsaw will offer the visitor bespoke luxury and beautiful art-filled interiors, building on the past and preserving for the future as it opens for its next exciting chapter in the very heart of Warsaw.”*

Restored to its rightful pre-war owners in 2005, a majority stake was later taken in the hotel by Vera Michalski-Hoffmann a publisher and patron of the arts. New owner shared the vision with the descendants of the founders to not only return to the Polish people a hotel as luxurious in the 21st century as it had been in its 19th century heyday, but to also create a showcase for the best of Polish modern and contemporary art.

Julien Barbotin-Larrieu, representing the owning company, H.E.S.A., explained their choice of Raffles to manage the property: *“With Raffles at the helm of the hotel, a brand synonymous with heritage and luxury, whose own illustrious history, began just thirty years after the Europejski’s with the iconic Raffles Singapore, we feel confident about bringing a new level of luxury to Warsaw; one that is as much about the cultural experience as the comfort. Our aim is to provide a real sense of place, allowing guests to understand the soul of Poland by immersing themselves in the art, the gastronomy and the history which they will be surrounded with, on a level as yet unsurpassed in the capital.”*

The 106 elegant guest rooms and suites will be the largest in the city yet, with the Raffles Suite a magnificent 293 sq.

meters. Interior design comes courtesy of Warsaw-based internationally acclaimed WWA Architecture practice together with National Opera House stage designer Boris Kudlička and APA Wojciechowski team. WWA's previous projects include the Polish Pavilion for Expo in Shanghai and they are known for an interdisciplinary approach with a focus on storytelling, a perfect match for Raffles Europejski Warsaw which is a grand story, rich with detailed narrative waiting to be unveiled. Drawing on the very Polish element of wood, floors come in blackened oak or in traditional marquetry, glossy veneer clads cupboard doors and brass adds turn-of-the-century elegance. Furniture and lighting is mostly bespoke and commissioned from local craftsmen and designers. Running through the hotel are references to Warsaw, whether in the skyline of the city etched into the marble of the bathrooms or the River Vistula which cuts through it, represented in an art installation behind the reception desk. Previous eras of the hotel have not been forgotten with original cornicing and ceiling roses immaculately restored in the restaurant and the Spa, complete with six treatment rooms and the pool, housing a mosaic from the hotel's 1960's incarnation.

Spanish designers Lazaro Rosa Violan are spearheading the design of the Signature restaurant which will flow out onto the terrace of the magnificent Piłsudski Square, with the eternal flame of the Tomb of the Unknown Soldier at its far side. Interiors will be a bold mix of blue and white referencing Polish pottery traditions. There will also be a Long Bar and a Humidor, complete with a patisserie to serve the much loved Polish cakes and pastries.

Born in Germany and brought up in Paris, the General Manager of Raffles Europejski Warsaw is Thomas Guss, the third generation of hoteliers in his family, who brings with him an experience in 5* star hotels that stretches from mainland China to Berlin.

Today, the iconic Raffles collection includes 11 distinguished

addresses around the world. In Europe, Le Royal Monceau, Raffles Paris is the most exciting palace hotel in the City of Lights, combining Parisian Chic with relaxed sophistication. Raffles Europejski Warsaw will set a new standard for luxury in the historical city while reinventing one of Poland's most iconic and best loved buildings. Raffles has also recently announced a partnership to complete its already stunning portfolio with an exclusive asset in London, transforming the Old War Office into a new British symbol of hospitality. This November, Raffles Dubai celebrates 10 years since opening its doors and welcoming its very first guests. Meanwhile Raffles Hotel Singapore, the iconic Grande Dame has announced that it will embark on a careful and sensitive restoration program.

About Raffles Hotels & Resorts

Raffles Hotels & Resorts is a luxury brand with an illustrious history dating back to 1887 when the world-renowned Raffles hotel first opened its doors in Singapore. Today, the remarkable collection includes eleven extraordinary properties in many of the world's best cities and top holiday destinations including favourites such as Paris, Istanbul, and the Seychelles. Many more exciting locations are also on the horizon with new hotels being developed in destinations such as Warsaw and Jeddah. Whether it's a secluded resort or a lively city-centre, each Raffles promises an oasis of calm and charm and a compelling mix of cultures and styles, and has its very own story to tell. Part of [AccorHotels](#), a world-leading travel & lifestyle group and digital innovator offering unique experiences in more than 4,200 hotels, resorts and residences, as well as in over 10,000 of the finest private homes around the globe. Raffles is proud to draw on the timeless essence of Raffles – to deliver thoughtful, personal and discreet service to well-travelled guests.

For more information or reservations, please visit [raffles.com](https://www.raffles.com)

Impaired mobility doesn't mean impaired experience, as Vision of the Fjords wins universal accessibility award from DOGA

Vision of the Fjords unlocks the jaw dropping beauty of West Norway's fjords for everyone, regardless of mobility. That's the message from the jury of this year's Norwegian Centre for Design and Architecture (DOGA) Universal Design awards, which



today chose the stunning hybrid electric vessel as the 2017 'transport' winner for its commitment to optimal passenger accessibility, experience and environmental sustainability.



THE FJORDS

Owned and operated by The Fjords DA, Vision of the Fjords is as unique as the UNECSO World Heritage listed habitat it travels through. Designed to mirror the mountain paths that zigzag

alongside the fjords themselves, the 400-passenger tourist vessel offers comfortable and accessible lounges, sweeping panoramic windows and low emission operations, with silent running electric motors carrying its carbon fibre hull through the spectacular Nærøyfjord. However, it's the unparalleled functionality of the design, allowing all passengers to literally 'climb' over it, which really hit home with the DOGA

jury.

“We, and our owners Fjord1 and Flåm AS, are not only committed to safeguarding our fjords, but also to ensuring that absolutely everyone can enjoy an experience of a lifetime on board our vessels,” states The Fjords CEO Rolf Sandvik. “As such, we ensured that the ‘path’ passengers use to ascend the ship, and really immerse themselves in the sensory delights of the nature here, is as accessible to those in wheelchairs, or of limited mobility, as it is to all. There’s no stairs, no elevators, no obstructions, just a gently sloping surface leading everyone to unforgettable views.

“The recognition from DOGA is, of course, very pleasing, but the real prize is in seeing the reactions of the passengers who take one of the 700 yearly trips on Vision of The Fjords. They have the ability to lose themselves in, and really be a part of, the nature here – using the vessel, both inside and out, to connect to it in a way that has never previously been possible.

“We’re delighted to be able to offer this standard of environmentally responsible, high quality and accessible service to *all* visitors from all over the world.”

Designed and built by Norwegian shipyard Brødrene Aa, Vision of The Fjords was conceived with the aim of universal accessibility from the outset. Consultations during the build process ensured that all passenger groups would be accommodated, with the Norwegian Handicap Society bringing a user group on board once completed to test the concept worked as well in practice as in theory.

DOGA was equally as impressed as the users, with the jury commenting that the design was both “radical and ground-breaking”, addressing the mobility issue with true innovation and creating a vessel with the potential to become genuinely “iconic”.

The Fjords, with the financial backing of Fjord1 and Flåm AS, is now seeking to build on the success of the vessel with a new ship, Future of The Fjords, in 2018. This vessel shares the design of its predecessor but actually improves the experience and environmental performance, as Sandvik explains:



“Vision of The Fjords marked an important step forward for ourselves, and for all operators and passengers interested in environmentally responsible, accessible and high quality tourism. However, we have, and our world needs, even greater ambitions.”

He continues: “Our new ship, Future of The Fjords, replaces its sister ship’s diesel-electric hybrid solution with pure electric propulsion. This means absolutely zero emissions, zero noise pollution and the most immersive experience possible for passengers. Basically the ship will just ‘melt away’ as we pass through the fjord panorama, allowing those on-board to escape into the purity and magic of their surroundings.

“This marks the fulfilment of our vision. Showing the world that it is possible to open up natural beauty to all, while safeguarding it for future generations and still providing the optimal passenger experience today. This is truly sustainable tourism, designed for everyone to delight in.”

Vision of The Fjords sails between Flåm and Gudvangen, a 90-minute journey, and is the only tourist vessel in the region to operate year round – opening up the area in off-peak periods to expose the breath-taking beauty of Winter, Spring

and Autumn months. The Fjords operates a fleet of seven tourism vessels in the area, with the Future of The Fjords due to set sail in May next year.

The Fjords

The Fjords is dedicated to moving its passengers. Operating a fleet of seven tourism and transport vessels on the Western Norwegian fjords of Nærøyfjord, Geirangerfjord and Lysefjord, the company aims to connect customers not just to their destinations, but also to the unique natural beauty that surrounds them. The Fjords is co-owned 50/50 by Fjord1, Norway's largest ferry company, and Flåm AS, which works to promote Flåm's world-class tourism opportunities.

www.thefjords.no

The Fjord1 Group

The Fjord1 Group is one of the major transportation companies in Norway. The core operational area for the company is sea-based transport, by ferries- and passenger vessels. In addition, the company has operations in relation to catering, travel agency and property management. Fjord1 AS is owned by Havila AS and the County council of Sogn and Fjordane.

www.fjord1.no

Flåm AS

Flåm AS is a leading provider of tourist attractions in the fjords and mountains of western Norway and the global marketing and sales arm of the Flåm tourist business cluster including world class attractions such as the Flåmsbana railroad and The Fjords' cruises in UNESCO world heritage fjords. Flåm AS is owned by SIVA (a Norwegian state business development company), Aurland municipality and Aurland Savings

Bank. www.visitflam.com

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THE FJORDS

[Amadeus Time Limits and Group Time Limits – new automatic tools for the booking process](#)



LOT Polish Airlines introduces new automatic tools for the booking process: GTL (Group Ticket Limits) and ATL (Amadeus Ticket Limit). ATL is an improved version of the existing ARI platform that defines real-time

reservation limits.

After successful ATL and GTL tools tests the company is ready for implementation, which will take place on **October 18, 2017**.



From this point, in each group booking, the system automatically generates new OPW and OPC elements for Amadeus reservations and SSR ADTK and SSR OTHS for reservations in other systems, with information on limits for:

- name,
- ticketing,
- deposit,
- final payment.

In each individual booking additional elements (OPW/OPC – in Amadeus and SSR – in other systems) will apply only to the ticketing time limit.

LOT would like to emphasize that each reservation will be automatically cancelled if the limits are not met.

In addition to group bookings which contain deposits each time EMD must be sent to queues (for reservations in Amadeus) or email (for other GDSs) listed in the PNR. This is required to complete the deposit limit.

The implementation of GTL is the beginning of the LOT's path to complete automation of group handling processes. This is the first step before introducing another tool – AGM (Amadeus Group Management).

[Click here for the presentation!](#)

Eurostar rapporteert een positief resultaat in het derde kwartaal van 2017 en positieve vooruitzichten voor eind van het jaar



Eurostar, de hogesnelheidstrein die het Verenigd Koninkrijk met het Europese vasteland verbindt, rapporteert vandaag een positief derde kwartaal 2017. Het aantal passagiers steeg met 4% (2,69 miljoen in 2017 t.o.v. 2,58 miljoen in 2016) en de omzet met 15% (211 miljoen Britse pond in 2017 t.o.v. 184 miljoen Britse pond in 2016) in vergelijking met vorig jaar.

Deze resultaten weerspiegelen een drukke zomervakantieperiode, ondersteund door een sterke prestatie in de eerste zes maanden van 2017. In de afgelopen drie kwartalen is het passagiersvolume met 2% gestegen (7,73 miljoen in 2017 t.o.v. 7,55 miljoen in 2016) en de omzet met 12% (666 miljoen Britse pond in 2017 t.o.v. 593 miljoen Britse pond in 2016) jaar-op-jaar.

Toename van internationaal verkeer en zakenreizen

De groei van Eurostar in 2017 werd gekenmerkt door een aanzienlijke toename van het aantal passagiers van buiten

Europa, met name de VS.

Het aantal reizigers uit de VS en de rest van de wereld groeide met respectievelijk 24% en 18% jaar-op-jaar, omdat reizigers profiteren van de gunstige wisselkoers om naar Europa te komen en van de culturele attracties en winkelmogelijkheden te genieten.

De positieve prestatie van het bedrijf werd ook gestimuleerd door een sterke groei in de zakenreismarkt, waarbij het aantal zakelijke passagiers in de eerste negen maanden steeg met 6% en zelfs met 10% in kwartaal 3. Zakelijke klanten waarderen steeds meer het comfort, het gemak en de productiviteit van de hogesnelheidstrein tegenover het vliegtuig.

Vroege stijging van aantal kerstboekingen

Deze laatste weken heeft Eurostar een verschuiving in de kerstboekingshorizon gezien, met een stijging van 29% van de reserveringen voor de vakantieperiode t.o.v. hetzelfde moment vorig jaar. Terwijl in 2016 klanten hun reis later in het jaar boekten, scoren boekingen voor het huidige winterseizoen opvallend goed bij reizigers van het Europese vasteland die een shoppingtrip naar Londen plannen, en bij Britten die naar de Europese kerstmarkten willen.

Nicolas Petrovic, CEO Eurostar: "De groei die we in de eerste helft van het jaar hebben gerapporteerd, heeft zich in de zomer doorgezet en we zien ook een grote instroom van de VS en het verdere buitenland. Met de gunstige wisselkoersen en de vele attracties in onze bestemmingen zal deze trend waarschijnlijk aanhouden, zodat de vooruitzichten voor de rest van het jaar gunstig zijn."

Bed & Bike elke 6,5 km



**Rent a Bike Miselerland ©
Miselerland LFT**

Wie zou ooit durven beweren dat fietsen alleen iets is voor doorwinterde sportievelingen? Fietsen hoort gewoon bij het leven, zelfs voor wie aan sport een broertje dood heeft. Het is niet alleen gezond voor het lichaam maar het zorgt bovendien, zeker als het gaat om een tochtje met familie of vrienden, voor een geluksgevoel. 91 “Bed & Bike” accommodaties verzekeren wielertoeristen van een professioneel onthaal.

Volop beweging in de frisse buitenlucht, de ontdekking van een weelde aan lokale fauna en flora en samen genieten van de beste dingen van het leven, dat is wat de 600 km fietspistes van het Groothertogdom voor u in petto hebben. Volledig verkeersvrij en voorzien van asfalt voldoen de fietspaden aan alle veiligheidsvereisten. Of u nu kiest voor een ontdekkingsstocht langs de kastelen van Luxemburg, in de voetsporen van de pioniers de mijnsites gaat exploreren of erop uittrekt naar de rotsformaties van het Mullerthal, Luxemburgs Klein Zwitserland of de hoge plateaus van de Ardennen, overal wacht u verwondering en verrassing. Sommige trajecten laten zich heerlijk combineren met een boottocht op de Moezel of een rit met de trein. Wie jong is van lijf of beschikt over getrainde kuitspieren waagt zich wellicht aan

een mountainbike avontuur over de vele, speciaal daarvoor aangelegde pistes. En u hoeft er zelfs niet eens uw eigen stalen ros voor mee te brengen: op vele plaatsen, vlakbij de fietsroutes, is het mogelijk een fiets te huren.

91 "Bed & Bike" accommodaties, van hotels en familiepensions tot campings en vakantieverblijven, zijn uitgerust met een beveiligde fietsenberging en bieden een service voor het drogen van fietskledij. 's Ochtends staat er een stevig, gezond ontbijt voor u klaar waarna een bruisend nieuwe fietsdag aan uw voeten ligt. Geografische kaarten en gidsen vindt u in de aangeduide plaatsen. Dat er ook fietsreparatiesets klaarliggen of desgewenst de nodige info over de dichtstbijzijnde fietsenmaker zal menig wielertoerist wellicht naar waarde schatten. Ook campings reserveren exclusieve ruimten voor fietstoeristen en bieden een beveiligde fietsenbewaarpplaats.

Meer informatie: <http://bedandbike.lu>